



Visiting FAQs

Welcome to our hospital. It's our privilege to have you visit loved ones and friends who are in our facility. Our goal is to provide every patient with quality, safe, and compassionate care. In support of your patient and our care team, please refer to the visitor information below. Thank you for your patience and cooperation.

Who can visit?

- Visitors under the age of 16 must be accompanied by an adult.
- People who are sick or who have been recently exposed to a person who is sick are not permitted to visit. *Examples include people who have fever, rashes, flu or colds, nausea, vomiting or diarrhea, strep, pink eye, chicken pox or shingles.*

Communication regarding your patient

- Providing information and medical updates to families is an important part of our commitment. Each patient should designate a primary person who will be our main contact. We will communicate to this support person who can share updates with the remainder of the family.

Restrictions on what can be brought in

In order to maintain a safe, healthy and infection-free facility for patients, visitors and our team, we must limit some items from being brought into our hospitals. Here is a partial list of items that you cannot bring into the hospital:

- Weapons & Firearms (State & Federal Law)
- Luggage or large bags
- Strollers and other large items
- Linens and bedding materials
- Small electrical appliances
- No emotional support animals

Food and flowers

- Please be aware that the smell of food or flowers can impact how a patient feels. Drinks are allowed in patient rooms.
- Food options are available in the Cafeteria and in vending areas.

Your patient's room

- Please do not move any furniture from one room to another.
- Please do not touch any medical equipment. If an alarm is sounding, hospital staff will respond.
- Hallways in our hospital must remain clear to be in compliance with Fire Safety Code.

Staying overnight

- Although we encourage family members to go home at night, we recognize that sometimes you choose to stay overnight with your patient. The guest furniture in the room is available for our overnight guests.

Disruptive behavior

- Our goal is to provide the best care we can in a safe, healing, and quiet environment. Disruptive behavior by any visitor is not allowed. People who do so will be asked to leave the hospital.

Security

- Our hospital provides Security Services for our facility and for our campus. A network of cameras help us in our effort to provide a safe and secure environment. Should you desire a Security Officer to escort you to your car, please contact North: 256-302-0267 South: 256-960-0311